

# Agenda

## Downtown Economic Growth Authority

### Board of Directors



City of Kalamazoo

Monday, May 19, 2025

3:00 PM

Main Conference Room at Community Planning and Economic Development

#### A. CALL TO ORDER/ROLL CALL

##### 1. Purpose Statement:

The purpose of this Downtown Development Authority is to halt property value deterioration and promote economic growth within its business district, to increase property value.

*The purpose of this Downtown Economic Growth Authority is to correct and prevent deterioration in residential, commercial, and industrial areas, to authorize the acquisition and disposal of interests in real and personal property; to authorize the creation and implementation of development plans and development areas.*

The Kalamazoo DDA and DEGA, acting in concert, have set forth the strategic objective of focusing its resources on improving “The First 16 Feet”, a three-dimensional volume of space including buildings ground floor façade, the frontage that exists between the façade and the common space, and the common space that provides access to and through the district.

#### B. ADOPTION OF FORMAL AGENDA

#### C. APPROVAL OF MINUTES

1. Approval of the minutes from the meeting of the Downtown Economic Growth Authority Board on April 21, 2025. (**Action: Motion to approve**)

#### D. REPORTS AND PRESENTATIONS

1. Financial Report - March 2025
2. Committee Reports
3. Downtown Report

4. Beats on Bates 2025 (Kim Guess)

5. Downtown Placemaking and Imagine Kalamazoo 2035 (Rebekah Kik)

**E. DISCUSSION/ACTION ITEMS**

**F. PUBLIC COMMENTS**

**G. DIRECTOR COMMENTS**

**H. ADJOURNMENT**

# Board of Directors Regular Meeting Minutes

April 21, 2025, 3 p.m. | Community Planning & Economic Development, 245 N Rose Street

**PRESENT:** Curt Aardema, David Anderson, Rick Searing, Stanley Steppes, Trisha Kidd, Jessica Thompson, Kwame Gyimah, and Clarence Lloyd

**EXCUSED:** Jeff Breneman

**STAFF:** Meghan Behymer, Downtown Coordinator; Erin Hahn, Community Investment Administrative Assistant

**OTHER:** Jessica Wood (Virtual)

## **A. CALL TO ORDER**

**DIRECTOR AARDEMA CALLED THE MEETING TO ORDER AT 3:00 P.M.**

**PRESENT:** Curt Aardema, David Anderson, Rick Searing, Stanley Steppes, Kwame Gyimah, Trisha Kidd, Jessica Thompson, Clarence Lloyd

**EXCUSED:** Jeff Breneman

**THE APRIL 21, 2025 ATTENDANCE INCLUDING EXCUSED AND UNEXCUSED ABSENCES IS RECORDED.**

## **B. ADOPTION OF FORMAL AGENDA**

**MAYOR ANDERSON MOTIONED TO ADOPT THE APRIL 21, 2025 AGENDA AS PRESENTED. DIRECTOR THOMPSON SECONDED. NO OBJECTIONS. MOTION CARRIED.**

## **C. APPROVAL OF MINUTES**

**DIRECTOR THOMPSON MOTIONED TO APPROVE THE MINUTES FROM THE DOWNTOWN ECONOMIC GROWTH AUTHORITY BOARD MEETING ON MARCH 17, 2025. MAYOR ANDERSON SECONDED. NO OBJECTIONS. MOTION CARRIED.**

# Board of Directors Regular Meeting Minutes

April 21, 2025, 3 p.m. | Community Planning & Economic Development, 245 N Rose Street

## D. REPORTS AND PRESENTATIONS

### 1. Financial Report – February 2025

Meghan Behymer presented the financial summary for February 2025. She reported that DEGA received no revenue in February, leaving year-to-date revenues at \$0. Expenses for the month totaled \$33,365, bringing total year-to-date expenses to \$37,930. Expenses included \$32,023 for professional contractual services, which covered the Downtown Ambassador Program, Big Belly waste systems, and the January strategic planning retreat; \$404 for solid waste disposal; \$900 for memberships and subscriptions to the International Downtown Association; and \$38 for legal services.

Mayor Anderson asked whether the financial report could be extended through March for future meetings. Meghan explained that reports have typically been delayed by two months due to processing time but said she would follow up with the finance team to see if that timing could be adjusted.

Director Steppes inquired whether it was typical for the authority to receive no revenue by this point in the year. Meghan confirmed that it was, explaining that DEGA's primary source of revenue comes from tax increment financing (TIF), which follows an annual schedule and must be processed through the County and City before reaching DEGA. She offered to add the TIF schedule to the board binders for reference. Meghan also noted that upcoming revenue would include a \$50,000 grant from the Irving S. Gilmore Foundation and \$32,000 in solid waste support from the City.

**DIRECTOR STEPPES MOTIONED TO ACCEPT THE FEBRUARY 2025 FINANCIAL REPORT.  
DIRECTOR SEARING SECONDED. NO OBJECTIONS. MOTION CARRIED.**

### 2. Committee Reports

A. Ms. Behymer shared that the **Events and Marketing Committee** met on April 7. The discussion focused on balancing support for longstanding events while maintaining space and resources for new initiatives. A new rubric is being developed to evaluate funding requests more equitably in light of increased demand and limited budget. Meghan noted that some large, established events have begun requesting funds, which adds complexity to decision-making.

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Ms. Behymer also reported that she had just met with A5 Branding and Digital, the newly contracted marketing firm, to discuss scope and engagement strategies. The contract with A5 is for one year with the potential for a three-year extension. Out of the \$183,500 annual marketing and event budget, \$69,500 is committed to A5, and \$2,500 has been allocated to Chili Cook-Off. The rest remains flexible for summer marketing and event sponsorships.

Director Steppes asked about the timeline for reviewing applications. Meghan responded that the committee aims to review applications quarterly and is working to avoid the complications of rolling applications. She encouraged early submissions, ideally 60 days or more in advance, and emphasized the importance of planning for high demand.

- B. Ms. Behymer noted that the **Business Recruitment and Retention Committee** is currently paused but will resume soon now that the board has new members.
- C. Ms. Behymer stated that the **Clean and Green Committee** remains focused on the Ambassador Program and has a meeting scheduled for April 30.
- D. Ms. Behymer stated that the **Executive and Finance Committee**, now with three new members, recently reviewed current contracts and began preliminary discussions on the FY2026 budget, which is expected in draft form by June or July.

### 3. Downtown Report

Ms. Behymer provided a summary of major downtown projects and initiatives:

- **Streets for All:** This federally funded infrastructure project has been postponed to 2026, giving an stakeholders more time to plan and engage with businesses and residents.
- **WMU Economic Vitality Study:** Ms. Behymer is collaborating with City staff and WMU to improve the survey component, gather meaningful feedback, and prepare a town hall presentation for July.

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- **Rose Street Plaza MOU:** The board discussed the status of the MOU. Director Thompson asked if PlazaCorp still held the agreement; Director Kidd confirmed they did. Ms. Behymer noted the agreement is with attorneys for review and finalization.
- **Farmer's Alley:** Ms. Behymer reported that construction documents are being developed and visuals can be pulled from the Notre Dame plan. In response to a question from Director Searing, Meghan said she would gather the latest imagery. Director Steppes emphasized the importance of communicating with adjacent businesses like Stamped Robin.
- **Festival Place Charrette:** Ms. Behymer described a successful three-day design charrette hosted by Veritas and Elite Construction. Stakeholders, city staff, and residents participated. A community feedback meeting is scheduled for June.
- **Event Center:** Director Aardema and Ms. Behymer met with project representatives from the new event center. Ms. Behymer noted it is a privately funded project, but offers potential for downtown traffic and opportunities to integrate downtown programs like Downtown Dollars.

### **Downtown Dollars Update:**

Ms. Behymer provided updated metrics, stating that 56 businesses are currently participating, with year-to-date purchases at \$2,340 and year-to-date redemptions at \$3,824. She emphasized the goal is to increase redemption and keep money flowing into local businesses. She and Erin Hahn are working with Conpoto on improved expiration notifications.

Director Gyimah asked for clarification on how the Downtown Dollars program works. Ms. Behymer explained the process from purchase to redemption, highlighting the user-friendly technology and benefit to businesses, including full reimbursement and no equipment burden. Director Aardema shared an example of a \$9,000 Downtown Dollars purchase by a group hosting an event at the Radisson, which directly benefited participating businesses.

Director Gyimah also asked about eligibility. Ms. Behymer confirmed that any business within the DEGA boundary is eligible and explained that while the program is now

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operated by the City, the boundary remains an important control for budget accountability.

### **Ambassador Update:**

Ms. Behymer reviewed the March Ambassador Program report prepared by Operations Manager Adam Charette. Highlights included landscape cleanup in Bates Alley and around Portland Blue, as well as a rapid response to a downtown arson event that damaged a Big Belly unit. A replacement unit from the Festival Place will be installed.

Director Searing asked for a zone map. Ms. Behymer agreed to include one in future reports. She noted that technical issues currently affect some zone tracking and clarified that the team is also working to distinguish between general litter collection and waste from Big Belly units. Ms. Behymer added that the team meets weekly with public safety and shares data to support coordination efforts.

## **E. DISCUSSION/ACTION ITEMS**

### **a. Board Member Introductions**

Each board member introduced themselves and shared their connection to downtown Kalamazoo. This included a mix of professional roles, business ownership, community advocacy, and residency in the downtown district.

### **b. Downtown Ambassador Program Contract Approval**

Ms. Behymer reviewed the background and recommendation to proceed with a three-year contract with Block by Block. She explained that the RFP process included two firms, and the board had previously approved the annual budget amount of \$426,000. The vote would authorize staff and legal counsel to finalize the agreement and scope of services. Ms. Behymer clarified that changes to the scope or budget would return to the board for approval.

Director Steppes asked how the program's performance is measured. Ms. Behymer said the team receives monthly reports and holds weekly meetings with Adam Charette, and that improved reporting was a key element in the RFP.

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Mayor Anderson asked if the vote was to approve the final scope or simply to proceed with negotiations. Director Lloyd clarified that the board was not signing the contract, only authorizing the selection of Block by Block to begin scope finalization, subject to board chair and legal counsel approval. Jessica Wood emphasized that no contract would be signed without staying within budget.

**DIRECTOR LLOYD MOTIONED TO AUTHORIZE THE FINALIZATION OF NEGOTIATION OF A THREE-YEAR CONTRACT FOR THE DOWNTOWN AMBASSADOR PROGRAM TO BLOCK BY BLOCK AT AN ANNUAL COST OF \$426,000, SUBJECT TO LEGAL REVIEW AND BOARD CHAIR APPROVAL, AND TO REQUEST APPROVAL TO FINALIZE A SCOPE OF WORK ALIGNED WITH THE APPROVED BUDGET. DIRECTOR SEARING SECONDED. NO OBJECTIONS. MOTION CARRIED.**

### **F. PUBLIC COMMENTS**

There were no public comments.

### **G. DIRECTOR COMMENTS**

Mayor Anderson shared appreciation for the new board members and expressed excitement about the board's future direction.

Director Lloyd emphasized the importance of continued support for downtown businesses and the role DEGA can play in ensuring their success.

Director Kidd echoed support for downtown initiatives and said she is looking forward to continuing the work.

Director Aardema thanked members and staff for their participation and collaborative spirit.

### **H. ADJOURNMENT**

**DIRECTOR STEPPES MOTIONED TO ADJOURN THE MEETING. DIRECTOR THOMPSON SECONDED. NO OBJECTIONS. MOTION CARRIED.**

The meeting was adjourned at 4:30 p.m.

**Downtown Economic Growth Authority**  
**Statement of Activity**  
**3/31/2025**

**Total Available Cash** 170,230

	<u>2025 Budget</u>	<u>March</u>	<u>2025 YTD Actuals</u>
<b>Revenues</b>			
Taxes	883,600		-
Other Revenue	82,000		-
Private Contributions and Sponsorships	21,700		-
Contributions from COK	40,000		-
Transfers			-
Charges For Services			-
Interest And Rentals	-		-
<b>Total Revenues</b>	<b>1,027,300</b>	<b>-</b>	<b>-</b>
<b>Expenses</b>			
Operating Supplies	2,004		-
Professional And Contractual Services	502,448	31,795	67,393
Solid Waste Disposal	7,500		404
Communication And Network Services	576		-
Repairs And Maintenance Services	2,000		-
Consulting Services And Fees	55,150		-
Audit Fees	13,800		-
Legal Services	30,000	1,501	1,539
Memberships And Subscriptions	3,000		1,550
Professional Development	13,000	1,400	1,740
Administrative Fees	125,000	31,250	31,250
Promotion And Advertisting	10,000		-
Contribution To General Fund	20,000		-
Community Promotion	114,850	50,000	50,000
Interest Expense - Notes Payable	52,400		-
<b>Total Expenses</b>	<b>951,728</b>	<b>115,946</b>	<b>153,876</b>
<b>Revenues Less Expenses</b>	<b>75,572</b>	<b>(115,946)</b>	<b>(153,876)</b>

**Notes:**

**Long Term Debt:**

Mavcon Agreement	TBD
City of Kalamazoo	1,060,000

**Professional And Contractual Services:**

	<u>March</u>	<u>2025 YTD Actuals</u>
Recycling Services - BIG BELLY SOLAR LLC	3,575	10,725
Ambassador Services - BLOCK BY BLOCK	28,220	56,441
DDA/DEGA RETREAT		228
<b>TOTAL</b>	<b>31,795</b>	<b>67,394</b>

**Community Promotion:**

Beats on Bates Events - Sponsorship	50,000	50,000
<b>TOTAL</b>	<b>50,000</b>	<b>50,000</b>

**Downtown Economic Growth Authority**  
**March 2025 Financial Summary**

In March, the Downtown Economic Growth Authority (DEGA) received no revenue, keeping year-to-date revenues at \$0.

March expenses totaled \$115,946. Key expense categories included: **Professional and Contractual Services (\$31,795)** for the Ambassador Program (\$28,220) and Bigbelly (\$3,575); **Professional Development (\$1,400)** for work with strategic planning facilitator; **Administrative Fees (\$31,250)** for the City Service Agreement Q1 payment; **Community Promotion (\$50,000)** for Beats on Bates administration and execution; and **Legal Services (\$1,501)**. Year-to-date expenses total \$153,876.

**Downtown Economic Growth Authority & Downtown Development Authority  
May 2025 Committee Reports**

The **Events and Marketing Committee** reviewed sponsorship requests, discussed approaches to refine its sponsorship process, and advanced discussions on holiday lighting support and the A5 branding initiative.

The **Business Recruitment and Retention Committee** met May 6 and identified next steps of finalizing the marketing piece, exploring incentive programs, and analyzing successful retail models.

The **Clean and Green Committee** meets May 28 and plans to discuss next steps in Ambassador Program RFP process.

The **Executive and Finance Committee** met May 12 to review the May board meeting agendas and discussed strategic direction of the Authorities.

### Message from Downtown Coordinator

This spring, Downtown Kalamazoo is blooming with new life—from expanded landscaping and placemaking efforts to the upcoming installation of 26 new Bigbelly waste and recycling units. These improvements are part of our long-term commitment to a cleaner, greener, and more welcoming downtown. Thank you for being part of this continued progress.

— Meghan Behymer



### Ambassador Program

In April, the Downtown Ambassador team removed over 11,000 pounds of litter and trash, launched pressure washing operations along the S. Kalamazoo Mall, and prepared Arcadia Creek Festival Place for transition to Parks and Recreation management. New data tracking for loose litter was also introduced to improve service transparency and response..

Program led by: Meghan Behymer (Downtown Coordinator)


### Bigbelly Waste & Recycling Program

The expansion of downtown’s Bigbelly Waste & Recycling Program is moving forward. We are anticipating a mid- to late-July installation.

- **Adding 26 New Units:** Expanding the network to 51 units will provide coverage and efficiency for collection
- **Relocating 4 Existing Units:** Optimizing placement based on waste patterns and pedestrian traffic will enhance service effectiveness
- **Unlocking Revenue Opportunity:** Next, we will build an advertising and sponsorship model to leverage Bigbelly as a sustainable, revenue-generating asset.

Program led by: Meghan Behymer (Downtown Coordinator)



**Legend**  
 Expansion  
 Existing  
 Relocating



## Downtown Beautification

Downtown beautification efforts are blooming this year thanks to partnerships with the City's Parks & Rec, Forestry and Public Works departments, and Kalamazoo in Bloom.

Native plants (like the ones seen above) will brighten the Kalamazoo Mall, new trees will take root where old ones were lost, and Kalamazoo in Bloom will fill Michigan Avenue with bursts of color. Plus, Bates Alley is getting a fresh layer of mulch, courtesy of our Downtown Ambassadors!

**Project led by:** Meghan Behymer (Downtown Coordinator), Ashton Anthony (Deputy Director of Parks & Rec) and Hannah Whiteman (Landscape Coordinator)



## Imagine Kalamazoo 2035



Imagine Kalamazoo 2035 (IK2035) is all about engagement: engagement with citizens, community groups, businesses, developers, investors, philanthropists, government and YOU. We're imagining a vision for Kalamazoo's future – discussing it, planning it, designing it, and acting on it.

### "Plan It" Phase Wraps

Building on the input received during the "Imagine It!" phase, "Plan It" focused on confirming the strategic vision goals and establishing the community outcomes from these goals. Next up, "Design It!"

Updates can be found at: <https://www.kalamazoocity.org/Government/Programs-Initiatives/Imagine-Kalamazoo>

**Project led by:** Rebekah Kik (Deputy City Manager) and Christina Anderson (City Planner, Deputy Director of Community Planning and Economic Development)

## In the News

[What's next for a beloved Kalamazoo newsstand?](#)

[Thousands run in Zeigler Kalamazoo Marathon](#)

[Lincoln alive! Presenters with uncanny resemblance bring 'Honest Abe' to Kalamazoo](#)

[Sandwich shop closing after 8 years on Kalamazoo Mall](#)

['Every possible amenity': New arena cost up to \\$515M](#)

[Kalamazoo Candle Co. plans non-alcoholic cocktail lounge](#)

## Upcoming Events

### **Mac N Cheese May-Hem**

May 17, 2025 - 11 a.m. - 2 p.m.

### **Beats on Bates**

June 4, 2025 - 5:30 - 8:30 p.m.

### **JumpstART Weekend**

June 6 - 8, 2025

- *Kalamazoo Institute of Arts Fair*
- *Art on the Mall*
- *Do-Dah Parade*
- *Kalamazoo Pride*
- *Concerts in the Park*



Southwest Michigan First Chamber

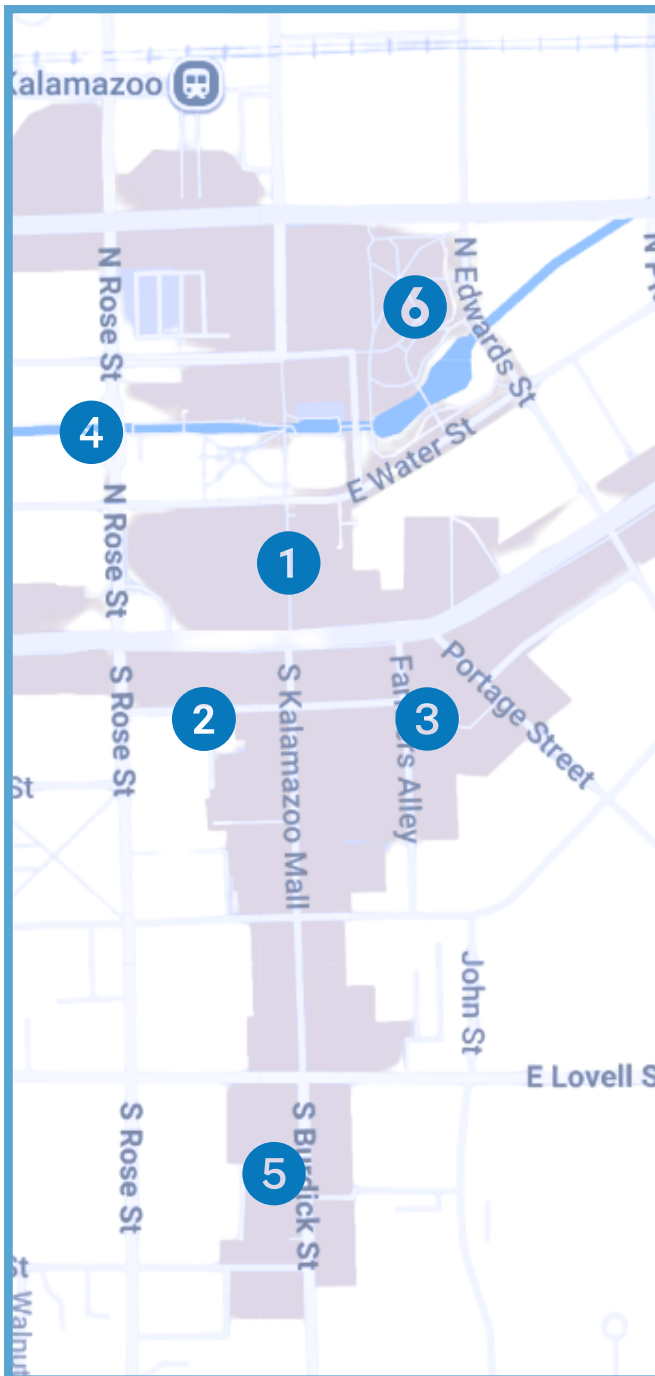
### **Downtown Kalamazoo Business Townhall**

July 8, 2025 @ 2 p.m.

180 East Water Street  
Kalamazoo, Mich. 49007

## Downtown Placemaking

Downtown Placemaking seeks to add to the vibrancy with another alley activation, plaza redesigns that act as connectors, and enhancing the experience of the Kalamazoo Mall as a more active and engaging place.



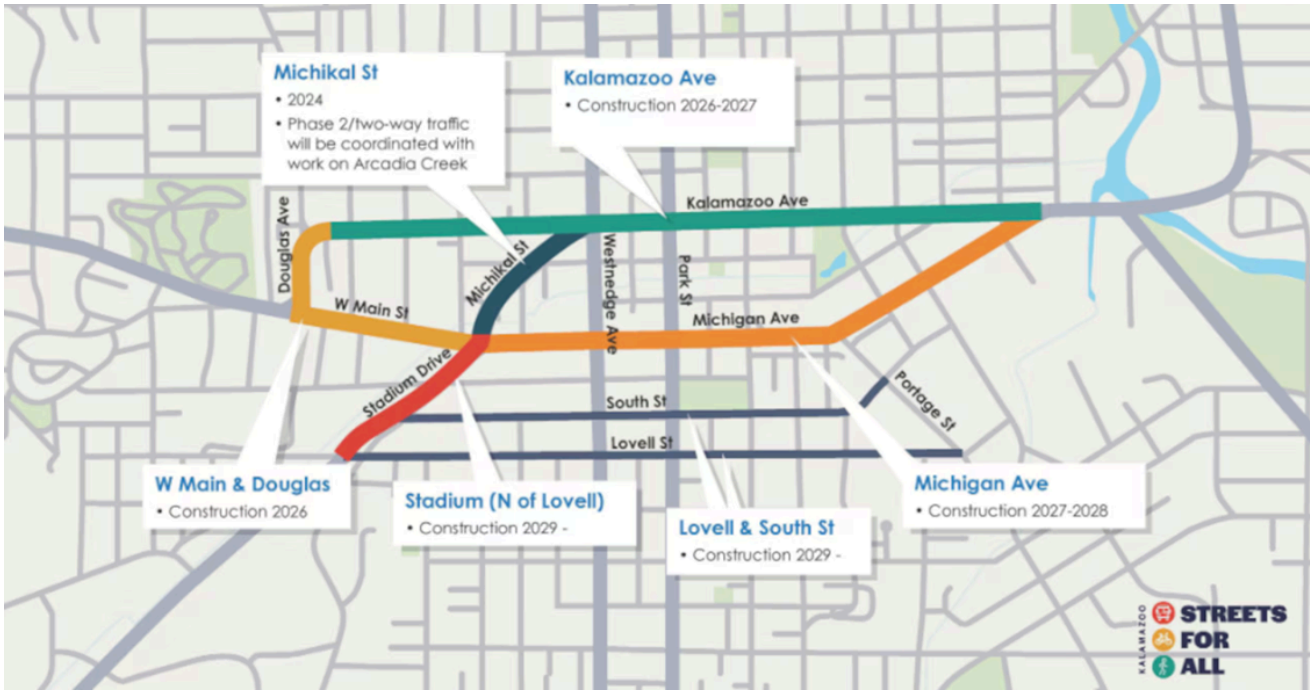
**Project led by:** Rebekah Kik (Deputy City Manager), Christina Anderson (City Planner, Deputy Director of Community Planning and Economic Development), Patrick McVerry (Parks and Recreation); Dennis Randolph (Public Services), and Meghan Behymer (Downtown Coordinator)

- 1 North Kalamazoo Mall**  
Construction project - pending federal grant approval
- 2 Exchange Place**  
Mural project - pending property owner approval
- 3 Farmer's Alley**  
Project is moving forward with construction documents to improve the concrete plaza, lighting, and landscaping.
- 4 Rose Street Plaza**  
Project is moving forward with construction documents to improve the concrete plaza with furniture and landscaping. Coordination currently underway with adjacent property owners to partner on improvements on the public/private areas.
- 5 South Burdick (Lovell to Cedar)**  
Currently on hold awaiting budget or grant opportunity.
- 6 Arcadia Creek Festival Place**  
ACFP is undergoing a major renovation to improve infrastructure such as electrical and landscaping, supported by \$3.6 million in grants from the MEDC and City Commission, with additional funding being pursued for the \$14M project. Design focus groups were held in April with community input, and a public meeting is planned for June to share proposed design recommendations.

## Kalamazoo Streets for All

Kalamazoo Streets For All is a lane conversion project that will transform downtown Kalamazoo into a welcoming, inclusive and vibrant destination that offers safe travel for all modes of transportation.

Updates can be found at: <https://www.kalamazoocity.org/Community/Projects/Streets-for-All>



**Project led by:** Rebekah Kik (Deputy City Manager), Christina Anderson (City Planner, Deputy Director of Community Planning and Economic Development), and James Baker (Director, Public Services) with Consultants from Progressive AE, C2D, and Wightman Engineering

### Parking Plan Implementation

The Parking Blueprint is organized into four sections defined by the following shared strategic objectives: (1) expanding parking supply/capacity; (2) managing parking demand; (3) improving/expanding mobility options; and (4) improving parking operations.

#### 2025 Planned Changes:

- **Upgrade Meters:** Replace outdated meters with smart tech; decide on meter type, payment options, and quantity.
- **Adopt Tiered Rates:** Update pricing model to reflect demand and include evening enforcement zones.
- **Improve Accessibility:** Address gaps in barrier-free parking per 2024 inventory and code standards.

**Project led by:** Led by Rob Bacigalupi (Mission North Consulting) with City staff Christina Anderson (Planning); Dennis Randolph (Public Services); and Rebekah Kik (City Manager's Office Liaison)

### GUD Marketing

The GUD Marketing Consulting for Streets and Parking is to support the communication, marketing and branding of the City's Streets for All project.

**Project led by:** Led by Manny Garcia and Brooke Gieber (GUD Marketing) with City staff Christina Anderson (Planning); Neal Conway and Michael Smith (Communications); Dennis Randolph (Public Services); Meghan Behymer (Downtown Coordinator); and Rebekah Kik (City Manager's Office Liaison)

## WMU Economic Vitality Study

The WMU Economic Vitality Study is a collaborative research initiative between the City of Kalamazoo and Western Michigan University designed to better understand the economic health of Downtown Kalamazoo. The study aims to evaluate short- and long-term impacts of major downtown infrastructure projects, business activity trends, and the effectiveness of public investments.

- Third quarterly downtown business-focused survey closed in mid-April
- City staff are taking strategic efforts to improve the survey in collaboration with downtown businesses, enhance communication and outreach efforts, and shorten period between data collection and report.

**Study led by:** Center for Transportation and Livability at Western Michigan University – Dr. Jun Oh with City staff Christina Anderson (Planning); Dennis Randolph (Public Services); Meghan Behymer (Downtown Coordinator); and Rebekah Kik (City Manager’s Office Liaison)

### Downtown Dollars

April saw \$2,740 Downtown Dollars spent locally and \$900 in new purchases—supporting 23 of our businesses! Year-to-date, more than half of the participating merchants have redeemed Downtown Dollars.

Behind the scenes, Erin Hahn is helping take the program to the next level, focusing on employer partnerships and increased outreach to expand reach.

Month	# of Businesses that Redeemed DT\$ (% of total)	Total Sold	Total Spent
January	20 (38%)	\$935	\$1,785
February	18 (34%)	\$620	\$850
March	17 (30%)	\$785	\$1,190
April	23 (41%)	\$900	\$2,740
May			
June			
July			
August			
September			
October			
November			
December			
<b>2025 TOTAL</b>	<b>31 (55%)</b>	<b>\$3,240</b>	<b>\$6,565</b>

**Program led by:** Chelsie Downs-Hubbarth (Community Investment Manager), Erin Hahn (Community Investment Administrative Assistant), Meghan Behymer (Downtown Coordinator)

#### April 2025 Stats

**\$900**

SOLD

↓ 63% vs. April 2024

**\$2,740**

SPENT

↑ 59% vs. April 2024

#### Program Life Stats

**\$513K**

SOLD

**\$361K**

SPENT

**\$133.5K**

IN CIRCULATION



# DOWNTOWN KALAMAZOO

## AMBASSADOR PROGRAM

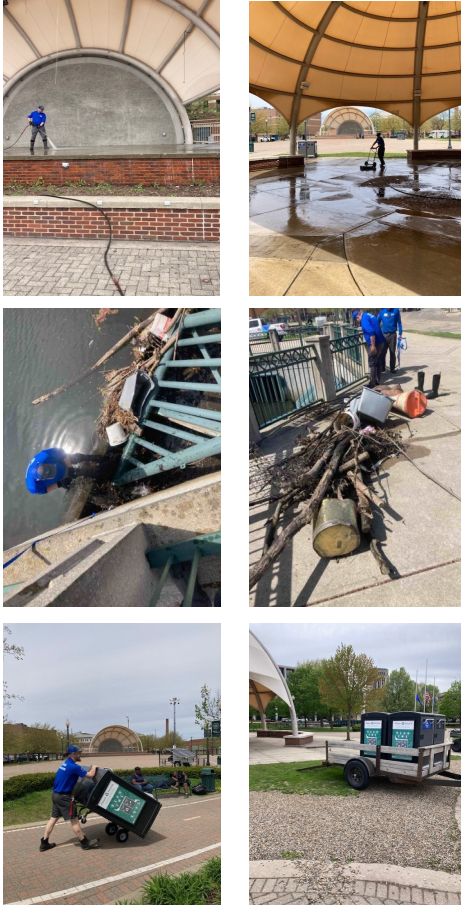
APRIL 2025 REPORT



# AROUND TOWN IN APRIL



## APRIL 2025 HIGHLIGHTS



### ACFP Spring Cleaning

May 1st sees a new contractor taking over the daily cleaning responsibilities in Arcadia Creek Festival Place. Our team wanted to hand the site over in the best shape possible. Efforts were made to pressure wash the stage area and pavilion, remove graffiti, and pick up litter. The area where the creek exits the site was also cleaned of large debris. The Big Belly receptacles have also been removed from the site and re-deployed on the S. Kalamazoo Mall.



### Pressure Washing

The second half of April saw temps come up enough to start pressure washing operations. A total of 44 hours were spent working on pressure washing along S. Kalamazoo Mall and also in Arcadia Creek Festival Place. A push is being made to have the S. Kalamazoo pressure washed and detailed prior to plantings that are coming in mid May.

# PROGRAM UPDATES

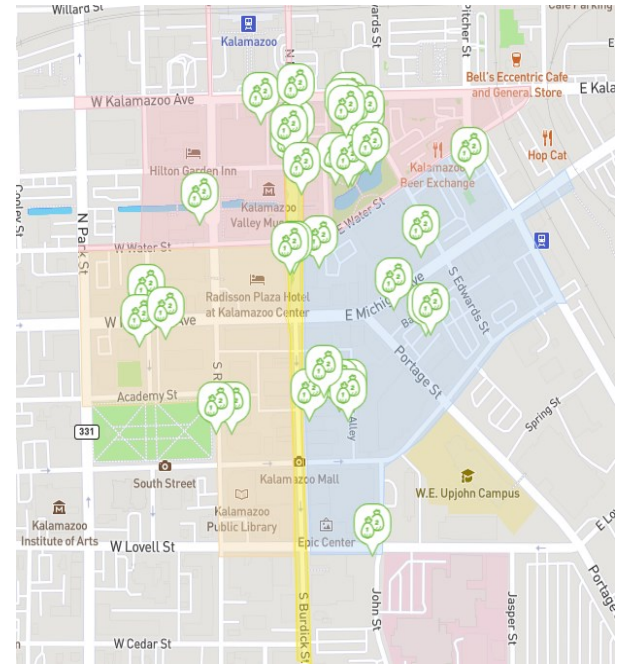
## Litter Added As A Stat

After questions were raised about tracking trash that is collected off the ground, curb lines, benches, tables etc., a statistic was added to Smart System, to differentiate what's collected from the bins and loose trash collected throughout the district.



Litter (lbs)	1075	25	25	50	<b>1175</b>
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April 2025 Stats By Zone						
	No Zone	East	Kalamazoo Mall	North	West	Total
<b>CLEANING</b>						
Abandoned Property	392	11	8	20	2	<b>433</b>
Area Cleaned	35		4	3	1	<b>43</b>
Biohazardous Material	47	4	4	1		<b>56</b>
Restroom Cleaned/Stocked	51	4				<b>55</b>
Graffiti - Removed	80		12	10	1	<b>103</b>
Lawn Care (hours)						<b>0</b>
Leaf Removal (hours)						<b>0</b>
Power Washing (hours)	25		19			<b>44</b>
Snow Removal (hours)						<b>0</b>
Litter (lbs)	1075	25		25	50	<b>1175</b>
Trash (lbs)	8600	175	975	450		<b>10200</b>
Flower Watering (gallons)						<b>0</b>
Weed Abatement (block faces)	11					<b>11</b>
Special Project (hours)						<b>0</b>



April 2025 Stats By Zone						
	No Zone	East	Kalamazoo Mall	North	West	Total
<b>CLEANING</b>						
Abandoned Property	392	11	8	20	2	<b>433</b>
Area Cleaned	35		4	3	1	<b>43</b>
Biohazardous Material	47	4	4	1		<b>56</b>
Restroom Cleaned/Stocked	51	4				<b>55</b>
Graffiti - Removed	80		12	10	1	<b>103</b>
Lawn Care (hours)						<b>0</b>
Leaf Removal (hours)						<b>0</b>
Power Washing (hours)	25		19			<b>44</b>
Snow Removal (hours)						<b>0</b>
Litter (lbs)	1075	25		25	50	<b>1175</b>
Trash (lbs)	8600	175	975	450		<b>10200</b>
Flower Watering (gallons)						<b>0</b>
Weed Abatement (block faces)	11					<b>11</b>
Special Project (hours)						<b>0</b>
<b>HOSPITALITY</b>						
Business Contact	10		7	1		<b>18</b>
Hospitality Assistance	37		6	4		<b>47</b>
<b>SAFETY</b>						
Observed Visible Alcohol/Drug Use	36		4		1	<b>41</b>
Interaction With Alcohol/Drug Use	8		2	1		<b>11</b>
Needles Found	7					<b>7</b>
Panhandling - Aggressive	1					<b>1</b>
Panhandling - Passive	1					<b>1</b>
Public Defecation/Urination						<b>0</b>
Safety Escorts	1		1		1	<b>3</b>
<b>OUTREACH</b>						
Transient	103		3	3	5	<b>114</b>
Unhoused/Sleeping	269		15	9	3	<b>296</b>
Unsheltered Relocation	17		2	9		<b>28</b>

**2025 STATISTICS**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
<b>CLEANING</b>													
Abandoned Property	119	201	301	433									1054
Area Cleaned	27	39	105	43									214
Biohazardous Material	36	40	42	56									174
Restroom Cleaned/Stocked	23	41	50	55									169
Graffiti - Removed	20	31	95	103									249
Lawn Care (hours)													0
Leaf Removal (hours)	6	4	10										20
Power Washing (hours)				44									44
Snow Removal (hours)	122	38											160
Litter (lbs)				1175									1175
Trash (lbs)	6800	5775	8425	10200									31200
Flower Watering (gallons)													0
Weed Abatement (block faces)				11									11
Special Project (hours)		1	9										10
<b>HOSPITALITY</b>													
Business Contact	27	41	16	18									102
Hospitality Assistance	43	25	41	47									156
<b>SAFETY</b>													
Observed Visible Alcohol/Drug Use	11	12	12	41									76
Interaction With Alcohol/Drug Use			7	11									18
Needles Found	5			7									12
Panhandling - Aggressive				1									1
Panhandling - Passive		1		1									2
Public Defecation/Urination	1												1
Safety Escorts	1	8	1	3									13
<b>OUTREACH</b>													
Transient	28	24	53	114									219
Unhoused/Sleeping	110	94	206	296									706
Unsheltered Relocation	30	9	12	28									79